We kindly ask you to familiarize yourself with the terms and conditions of our services.

- 1. Deposit fees are non-refundable in the case of last-minute cancellations.
- 2. Any changes/rescheduling to the date of the shoot must be made at least 48 hours before the original date. Changes made after this will result in the forfeiture of the deposit.
- 3. In the case of injury or serious illness, we can reschedule once within three months.
- 4. Please be punctual on the day of the shoot. Any delays of more than 30 minutes will result in the cancellation of the shoot. This deposit will contribute to the photographer and her assistant's time and energy in preparing for the session.
- 5. The client requests to pay the balance right after the session in cash or bank transfer.
- 1. By ordering a photo shoot, you are accepting Kate's photography style and editing quality.
- 2. The photographer undertakes to provide high-quality services for photo shooting and subsequent photo processing.
- 3. The photographer undertakes to send processed photos in the amount specified in the package selected by the customer within a period not exceeding 2 weeks from the date of the shoot, unless otherwise agreed with the customer.
- 4. Specific photos for processing are chosen by the photographer herself based on her professional qualifications and experience, providing the most advantageous angle/lighting for the customer.
- 5. The customer may contact the photographer with a request to replace no more than 2 photos and no later than 2 weeks from the date of receipt of the processed photos by the customer.
- 6. The photographer does not make/shoot business/visa/passport/solo portraits for adults unless the Portrait package is chosen.
- 7. The photographer is not responsible for the mood and expression of the child's face but undertakes to do everything possible to make the child smile in the photographs.

- 8. The customer's photos are kept in an archive by the photographer for no more than 2 months from the date of the shoot.
- 9. The photographer retains full copyright on the photographs and reserves the right to publish these images in her own public portfolio. However, the photographer is not allowed to resell any of the images mentioned above to any third parties nor use them in any commercial applications. Therefore, the photographer may use the client's likeness on the photographer's portfolio.
 - 10. The client can purchase exclusive rights to the produced photos for an additional charge of MYR 150.

For makeup and hair:

- 1. Please wash your hair the night before or on the same day in the morning and DRY it well.
- 2. Do not apply any other products to your hair except shampoo and conditioner.



If you have any questions feel free to contact with us +60162378974